







THE HUMAN DIMENSION

BUILDING HUMAN-CENTRIC ORGANISATIONS IN AN EMERGING AFRICA

All times shown in the program are EAST AFRICA TIME (EAT)

12:00 - 12:20

WELCOME & OPENING

Welcoming remarks from leaders of the organisations whose collaboration made this event possible.

Forum Organiser: Zia Manji, Director & Senior Client Partner, Career Connections *Content Partner Statement:* Richard Straub, Founder & President, Global Peter Drucker Forum

Strategic Partner Statements:

- Hans Stoisser, CEO, ECOTEC Austria

- Madeleine Dunford, Managing Director, Career Connections

Forum Host: Katharina Moser, Online Experience Designer, Global Peter Drucker Forum

12:20 - 12:40

KEYNOTE SPEECH The Vital Role of Organisations in Society: Rethinking the Rules of the Game

Today's businesses society of organisations have an unprecedented social responsibility for their impact on employees, the environment, customer and stakeholders. But society as a whole is also demanding that organisations serve a social purpose to create sustainable development, social and economic change. How do organisations help tackle these challenges through innovation, a focus on long-term value and adapting their management models to the digital economy, whilst remaining true to their purpose?

Chair: Zia Manji, Director & Senior Client Partner, Career Connections *Keynote Speaker:* Sim Tshabalala, Group CEO, Standard Bank Group (SBG), and Executive Director, SBG and Standard Bank South Africa

SHORT BIO

Simpiwe "Sim" Tshabalala is Chief Executive of the Standard Bank Group. His responsibilities extend to the banking businesses on the African continent outside South Africa. He serves on the boards of the International Monetary Conference, and the Institute of International Finance, of which he is Vice-Chairman and Treasurer. Sim is an Honorary Professor at the University of Stellenbosch Business School for 2021 to 2023.





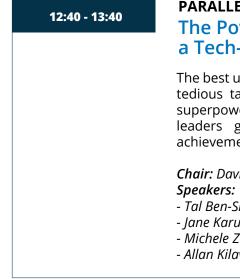




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PARALLEL TRACK A1

The Power of Purpose: Providing Human Meaning in a Tech-Intensive World

The best uses of technology are human-centered ones: they free people from tedious tasks to add value in more creative ways. But the even greater superpower to give an organisation is a sense of purpose. How do some leaders get beyond mission statements and truly inspire collective achievement?

Chair: David Gatende, Group CEO, Davis & Shirtliff *Speakers:*

- Tal Ben-Shahar, Founder, Happiness Studies Academy
- Jane Karuku, Group Managing Director & CEO, EABL
- Michele Zanini, Co-founder, MLab and Co-author, Humanocracy
- Allan Kilavuka, Group Managing Director & CEO, Kenya Airways

PARALLEL TRACK A2 Digital Transformation in Large Enterprise

Virtually every large, established organisation is in the midst of an effort to digitise major components of its operations—and in some cases, entire business models are being overhauled. What lessons can be learned from the success stories?

Chair: Omid Kassiri, Managing Partner, McKinsey & Company *Speakers:*

- Wambui Kinya, Regional Manager, EMEA, Elephant Ventures LLC

- Jack Ngare, Managing Director, Microsoft ADC

- Sitoyo Lopokoiyit, CEO M-PESA Africa & Chief Officer Financial Services, Safaricom PLC

- Kihara Maina, CEO I&M Bank Kenya

13:40 - 14:15

12:40 - 13:40

CONNECT2CONVERSE LOUNGE Participants divide into breakout groups to engage with ideas just presented.









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 14:15 - 15:15
 PARALLEL TRACK B1

 When Innovation Is the Name of the Game

 Businesses these days don't last long if they can't launch new products and services. At the firm level, innovation drives top-line growth—and at the society level it delivers quality of life gains and economic prosperity. Given how important it is, why are most organisations struggling to innovate?

 Chair: Brenda Mbathi, President, GE East Africa Speakers:

 - Curtis Carlson, Technologist and Pioneer in Innovation

 - Hal Gregersen, Senior Lecturer, Leadership & Innovation, MIT's Sloan School

 - Peter Njonjo, CEO and Co-Founder, Twiga Foods

 - Joseph Rehmann, Founder & Group CEO, Victory Farms Kenya & Kivu Choice Rwanda

PARALLEL TRACK B2 What Great Leadership Looks Like in the 2020s

One thing is always true about leaders: by definition, people are willing to follow their lead. But from era to era and under changing conditions, different kinds of leaders come to the fore. What's right for the moment we're in now?

Chair: Madeleine Dunford, Managing Director, Career Connections *Speakers:*

- Charles Mudiwa, CEO, Stanbic Bank Kenya and South Sudan

- Jay Ireland, Executive Chairman, Milele Energy

- Fred Swaniker, Founder & CEO, African Leadership Group

15:15 - 15:45

14:15 - 15:15

ARTISTIC VOYAGE Dr. Merritt Moore, Ballerina and Quantum Physicist









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16:45 - 16:55

CONNECT2CONVERSE LOUNGE Participants divide into breakout groups to engage with ideas just presented.









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16:55 - 17:00

Kofi Annan Award for Innovation in Africa Presented by Dr. Antonella Mei-Pochtler, Special Advisor, Austrian Federal Chancellery

17:00 - 17:45

ID: 834 3813 7948 PW: 652772

KEYNOTE SPEECH Blockchain For Good

The Internet of Information is evolving into the Internet of value. Blockchain, a new, distributed platform, can reshape business and fix the old order of human affairs for the better. It can transform financial services; change the deep structures of the corporation, animate the Internet of Things, and help solve the crisis of legitimacy of democracy. This Internet of Value has profound implications for solving some of the world's most intractable problems including, prosperity, climate change, land titles, financial inclusion, gender equality, supply chain integrity, and global conflict.

Chair: Zia Manji, Director & Senior Client Partner, Career Connections *Keynote Speaker:* Don Tapscott, Executive Chairman, Blockchain Research Institute

SHORT BIO

Don Tapscott, co-author of the best-selling book on the topic (Blockchain Revolution) shares his views and research. He is Co-founder of the Blockchain Research Institute, an Adjunct Professor at INSEAD, and Chancellor Emeritus of Trent University in Canada. He has authored 16 widely read books about the digital age.

17:45 - 18:00

ENDING CEREMONY

Welcoming remarks from leaders of the organisations whose collaboration made this event possible.

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